



October 2025

CDC + Connection

KEEPING YOU UPDATED
WITH ESSENTIAL
INFORMATION

CDC+ Representative Background Screening Requirement Reminder

All Consumer Directed Care Plus (CDC+) Representatives must comply with background screening requirements.

Florida law requires all CDC+ Representatives (excluding self-representatives), to undergo a background screening, pursuant to sections 409.221 and 393.0655, Florida Statutes (F.S.). Additional details are available in the Background Screening of CDC+ Representatives Advisory (dated August 1, 2025) on the [CDC+ webpage](#).

The chart below provides the due date for each CDC+ Representative to have successfully completed, passed, and submitted their level 2 background screening clearance to the CDC+ program, based on the Region that serves the CDC+ Consumer.

Consumer Region:	CDC+ Representative Background Screening Due:
Southern	August 31, 2025
Suncoast	September 30, 2025
Southeast	October 31, 2025
Northwest and Northeast	November 30, 2025
Central	December 31, 2025

Loss of CDC+ Representative

CDC+ Consumers who cannot or choose to not self-direct are required to always have a CDC+ Representative. CDC+ Consumers have 30 days to replace their CDC+ Representative if they cannot fulfill the requirements as outlined in the CDC+ Handbook. If a Consumer does not elect a new Representative within 30 days, the Consumer will be disenrolled from CDC+ and placed back on iBudget.

Clearinghouse Roster

Each person serving CDC+ Consumers, including CDC+ Representatives, MUST be on the consumer Clearinghouse Roster. Additionally, each non-waiver agency hired by the consumer must maintain their own Clearinghouse Roster, which must list every employee who provides services to a CDC+ Consumer. CDC+ Consumers/Representatives may, if they choose, request a copy of the non-waiver agency's roster to ensure that the agency's employees providing service to the consumer have been screened.

Consumer/Representative Email Address and Phone Number

Please make sure there is a current working email address and phone number on file for all active CDC+ Representatives and/or Consumers who are self-representatives. To ensure compliance with HIPAA laws and regulations, email addresses may not be the same as a provider's email address.

Florida Minimum Wage Increase Reminder

Effective September 30, 2025, Florida’s minimum wage increases to \$14.00 per hour. If you currently have directly hired employees (DHEs) earning less than \$14.00 an hour, please be sure to submit an updated purchasing plan reflecting the rate increase, effective October 1, 2025. Please keep this wage increase in mind when negotiating new employee rates.

Your Input is Needed

The 2025 CDC+ satisfaction survey will be posted on the CDC+ website and the Payroll System in October 2025. The survey will contain questions related to your satisfaction with various aspects of the CDC+ program. You may access the survey through a link in the Payroll System, or directly through the CDC+ Web Page.

Your response to this survey is essential to us in making improvements to the program. All responses to the surveys are confidential. We look forward to receiving your feedback!

CDC+ Customer Service

CDC+ FAX:	Customer Service	Hours of Operation
888-329-2731	866-761-7043	Monday-Friday 8 a.m.-5 p.m. EST